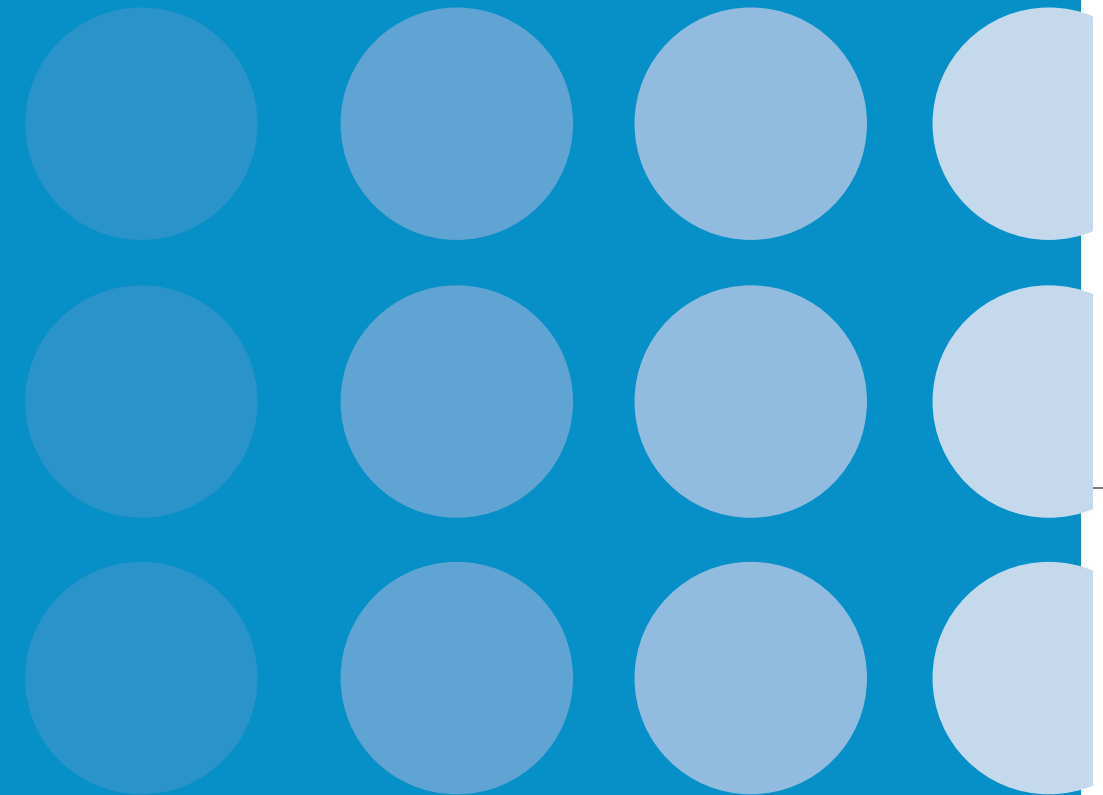




inside i-Guide™

User's Reference Manual



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Welcome to i-Guide™.

Introducing the all new interactive program guide from **Prevue. i-Guide™** is intuitive, intelligent, and inspiring. It unlocks a world of greater choice, convenience and control as you watch television.

With **Digital Cable**, you have more programming choices than ever before. And with **i-Guide**, you can effortlessly find the television entertainment you want to see. **Prevue's i-Guide** puts you in control, all at the touch of a button.

i-Guide displays 90 minutes of program listings. Best of all, it's so easy to use, you won't need a degree in computer science to find out what's on. **i-Guide's Quick Menu** allows you to move easily to the programming and information you want. In no time, you'll be able to **Set Reminders, Favourites, Parental Locks**, and use our **Mini Guide** to find out what's next, while you continue to enjoy great TV.

With **Prevue's i-Guide**, the world of television is at your fingertips.

Use this Reference Guide to get started enjoying your Digital Cable...

Digital Cable Box (Set-Top Box)

Motorola DCT6412



Welcome and congratulations on receiving a Motorola DCT6400 Series High Definition Dual Tuner DVR Cable Receiver, one of the most advanced interactive digital cable receivers available today. With the DCT, Motorola has merged the extraordinary features of digital cable - the seemingly endless programming options, interactive program guides, On Demand Video (OND), and commercial free, CD quality music - with the flexibility of a dual tuner digital video recorder (DVR) and the incredible picture quality and sound of High Definition TV (HDTV).

The DCT includes an "Entertainment Package" that enables a direct digital connection to consumer audio and video devices through 1394-DTV and DVI interfaces. The DCT is fully equipped with a factory installed hard drive for hours of DVR functionality, which includes the capability of recording High Definition (HD) programs and watch and record functionality.

This User Guide introduces you to the basic features of the DCT. Please take a few moments to read through this User Guide as the diagrams, guide features and Question & Answer section will help you make the most of your home entertainment experience.

Recording Capacity

The recording capacity on the **DVR** depends on the video format of the programming you wish to record. Here are some guidelines for determining recording capacity:

- Analog TV Shows (not digital) – Typically analog cable channels are channels 2 through 78, but may vary depending on your cable system. Recording capacity is between 30 to 37 hours.
- Digital TV Shows (compressed) – Typically digital cable channels are channels 100 and above, but vary depending on your cable system. Recording capacity is between 75 to 90 hours.
- High Definition TV Shows (HDTV) – Shows that are broadcast in HD may be recorded in the same format, provided your **DVR** is connected to a High Definition Television. Recording capacity is between 12 to 20 hours.

Motorola and TV Guide cannot guarantee the exact amount of programming that each subscriber will be able to record. The approximate time depends on the programming type.

The DCT6412 Front Panel

The DCT6412 front panel has 12 keys and an LED display. Use the keys to perform basic functions such as access the interactive program guide, navigate menus, record, and watch using dual tuner functionality and purchase **On Demand (OND)** and **Pay-Per-View** events.

Key	Description
1 LED	Displays the channel number or time of day. There are four indicator lights on the LED screen: <ul style="list-style-type: none">• MSGS - the DCT6412 has received Messages for you to read• ON - the DCT6412 is powered on• REMOTE - the remote control is in use• Red Record Indicator
2 ▲ ▼ ◀ ▶ CURSOR	Moves the cursor around the program guide and menu screens.
3 MENU	Displays the Main Menu .
4 POWER	Turns the device on or off.
5 INFO	Displays the current channel and program information.
6 A/B TV	Use to manually enable the RF bypass function. You must have a cable-ready TV for this function to operate. (Optional Feature)
7 SELECT	Selects menu options, On Demand programming, Pay-Per-View events or programs from the program guide.
8 GUIDE	Displays the program guide.
9 CHANNEL + CHANNEL -	Changes the channels by moving up or down.
10 SMART CARD SLOT	Not currently enabled – intended for future use.

There are also inputs for a Universal Serial Bus (USB) and audio/video jacks. These inputs are for future applications under development and are not enabled on this unit.

The DCT6412 Back Panel

The rear panel of the DCT6412 consists of three types of interfaces - audio, video and data. The table following this drawing describes each connection and its use.



Key	Description
1 CABLE IN	The CABLE IN connector receives the incoming signal from your cable service provider.
2 ETHERNET	Not currently enabled - intended for future use.
3 AUDIO IN R AUDIO IN L	These connectors are used to connect a DCT6412 between a peripheral audio device such as a CD player and a stereo tuner or A/V receiver. In the current DCT6412 release, the audio from the peripheral device will pass through the DCT6412 when it is turned off.
4 SPDIF	The orange coaxial SPDIF connector is a digital output connection that carries Dolby Digital 5.1 audio or PCM audio. It is used to connect the DCT6412 to a stereo tuner or A/V receiver to provide surround-sound, theater-style audio.
5 VIDEO IN VIDEO OUT	The VIDEO IN connector accepts a baseband video input from a VCR, camcorder or other video device. (Not currently enabled.) The VIDEO OUT connector is used to deliver baseband video to an external device such as a VCR or TV.
6 OUTLET	This AC outlet may be used to plug your TV into the DCT6412 as a convenient additional outlet.
7 IR	This connector enables the DCT6412 to control a VCR while recording a selected program. Not all electronic program guides support this feature.
8 USB	Not currently enabled - intended for future use.
9 DVI-D	Digital Video Interface. To connect High Definition monitor or High Definition television.
10 AUDIO OUT R AUDIO OUT L	The RCA phono-type connectors are used to deliver audio to a stereo receiver.
11 Y Pb Pr	These connectors are used to deliver component video to an HD-ready TV or monitor.
12 TV PASS CARD	For future use.
13 S-VIDEO	This connector is used to deliver high quality, standard definition video to external devices that accept S-Video inputs, such as a high-end VCR or TV.
14 OPTICAL SPDIF	The OPTICAL SPDIF connector is an optical digital output connection that carries Dolby Digital 5.1 audio or PCM audio. It is used to connect the DCT6412 to a stereo tuner or A/V receiver to provide surround-sound, theater-style audio.
15 IEEE 1394	Firewall Digital Interface. To connect High Definition monitor or High Definition television.
16 POWER INLET	For the female end of the supplied power cord.

Important Safety Instructions

Please refer to the Motorola DCT6412 User Guide for complete safety and operating instructions. The Motorola DCT6412 has been designed to operate reliably in a well-ventilated household environment. Slots and openings in the unit cabinet are provided for ventilation. These openings should never be blocked. As such, do not place the product on a bed, sofa, rug, or similar surface.

- Position the DCT6412 with at least 2 inches of space above and on all sides.
- Do not block the slots and openings in the DCT6412.
- Do not place anything on top of the DCT6412.
- Do not position the DCT6412 in an enclosed space that would restrict airflow around the unit.
- Do not position the DCT6412 near any external heat source that could raise the temperature around the unit.

Motorola DCT2500



The Motorola DCT2500 set-top, the next generation of the successful DCT2000 platform, adds increased memory, more processing power, and better graphics capabilities. All of which enables the DCT2500 to support additional interactive applications, guide enhancements, increased performance and true “watch and surf” capabilities while viewing the IPG.

The DCT2500 Front Panel

The DCT2500 front panel has 12 keys and an LED display. Use the keys to perform basic functions such as access the interactive program guide, navigate menus, and purchase **On Demand (OND)** and **Pay-Per-View** events.

Key		Description
1	LED	Displays the channel number or time of day. There are four indicator lights on the LED screen: <ul style="list-style-type: none">• MSGS - the DCT2500 has received Messages for you to read• A/B - the RF bypass is active• ON - the DCT2500 is powered on• REMOTE - the remote control is in use
2	▲ ▼ ◀ ▶ CURSOR	Moves the cursor around the program guide and menu screens.
3	MENU	Displays the Main Menu .
4	POWER	Turns the device on or off.
5	INFO	Displays the current channel and program information.
6	A/B	Use to manually enable the RF bypass function. You must have a cable-ready TV for this function to operate. (Optional Feature)
7	SELECT	Selects menu options, On Demand programming, Pay-Per-View events or programs from the program guide.
8	GUIDE	Displays the program guide.
9	CHANNEL + CHANNEL -	Changes the channels by moving up or down.
10	SMART CARD SLOT	Not currently enabled – intended for future use.

There are also inputs for a Universal Serial Bus (USB), audio/video jacks and a Smart Card slot. These inputs are for future applications under development and are not enabled on this unit.

The DCT2500 Back Panel

The rear panel of the DCT2500 consists of three types of interfaces - audio, video and data. The table following this drawing describes each connection and its use.

Key		Description
1	TO TV/VCR	This coaxial output connector is used to connect the DCT6208 to a TV or VCR operating on channel 3 or 4.
2	CABLE IN	The CABLE IN connector receives the incoming signal from your cable service provider.
3	ETHERNET	Not currently enabled - intended for future use.
4	AUDIO IN R AUDIO IN L	These connectors are used to connect a set-top between a peripheral audio device such as a CD player and a stereo tuner or A/V receiver. In the current DCT2500 release, the audio from the peripheral device will pass through the DCT2500 when it is turned off.
5	SPDIF	The orange coaxial SPDIF connector is a digital output connection that carries Dolby Digital 5.1 audio or PCM audio. It is used to connect the DCT2500 to a stereo tuner or A/V receiver to provide surround-sound, theater-style audio.
6	VIDEO IN VIDEO OUT	The VIDEO IN connector accepts a baseband video input from a VCR, camcorder or other video device. (Not currently enabled.) The VIDEO OUT connector is used to deliver baseband video to an external device such as a VCR or TV.
7	OUTLET	This AC outlet may be used to plug your TV into the DCT2500 as a convenient additional outlet.
8	IR	This connector enables the DCT2500 to control a VCR while recording a selected program. Not all electronic program guides support this feature.
9	USB	Not currently enabled - intended for future use.
10	DVI-D	Digital Video Interface. To connect High Definition monitor or High Definition television.
11	AUDIO OUT R AUDIO OUT L	The RCA phono-type connectors are used to deliver audio to a stereo receiver.
12	Y Pb Pr	These connectors are used to deliver component video to an HD-ready TV or monitor. Though capable of delivering standard definition video to your TV or monitor, these cables are necessary to deliver High Definition video.
13	TV PASS CARD	For future use.
14	S-VIDEO	This connector is used to deliver high quality, standard definition video to external devices that accept S-Video inputs, such as a high-end VCR or TV.
15	OPTICAL SPDIF	The OPTICAL SPDIF connector is an optical digital output connection that carries Dolby Digital 5.1 audio or PCM audio. It is used to connect the DCT2500 to a stereo tuner or A/V receiver to provide surround-sound, theatre-style audio.
16	IEEE 1394	Firewall Digital Interface. To connect High Definition monitor or High Definition television.
17	POWER INLET	For the female end of the supplied power cord.



Important Safety Instructions

Please refer to the Motorola DCT2500 User Guide for complete safety and operating instructions. The Motorola DCT2500 has been designed to operate reliably in a well-ventilated household environment. Slots and openings in the unit cabinet are provided for ventilation. These openings should never be blocked. As such, do not place the product on a bed, sofa, rug, or similar surface.

- Position the DCT2500 with at least 2 inches of space above and on all sides.
- Do not block the slots and openings in the DCT2500.
- Do not place anything on top of the DCT2500.
- Do not position the DCT2500 in an enclosed space that would restrict airflow around the unit.
- Do not position the DCT2500 near any external heat source that could raise the temperature around the unit.

Motorola DCT2000



The Motorola DCT2000 set-top platform, the world's most widely deployed digital set-top, offers the capability of supporting multiple interactive services including Interactive Program Guides (IPG), **On Demand (OND)**, Internet access, e-mail, e-commerce, chat rooms, and impulse **Pay-Per-View**.

The DCT2000 Front Panel

The DCT2000 front panel has 12 keys and an LED display. Use the keys to perform basic functions such as access the interactive program guide, navigate menus, and purchase **On Demand (OND)** and **Pay-Per-View** events.

Key		Description
1	LED	Displays the channel number or time of day. There are four indicator lights on the LED screen: <ul style="list-style-type: none">• MSGS - the DCT2000 has received Messages for you to read• A/B - the RF bypass is active• ON - the DCT2000 is powered on• REMOTE - the remote control is in use
2	▲ ▼ ◀ ▶ CURSOR	Moves the cursor around the program guide and menu screens.
3	MENU	Displays the Main Menu .
4	POWER	Turns the device on or off.
5	INFO	Displays the current channel and program information.
6	A/B	Use to manually enable the RF bypass function. You must have a cable-ready TV for this function to operate. (Optional Feature)
7	SELECT	Selects menu options, On Demand programming, Pay-Per-View events or programs from the program guide.
8	GUIDE	Displays the program guide.
9	CHANNEL + CHANNEL -	Changes the channels by moving up or down.
10	SMART CARD SLOT	Not currently enabled – intended for future use.

There are also inputs for a Universal Serial Bus (USB), audio/video jacks and a Smart Card slot. These inputs are for future applications under development and are not enabled on this unit

The DCT2000 Back Panel

The rear panel of the DCT2000 consists of three types of interfaces - audio, video and data. The table following this drawing describes each connection and its use.

Key		Description
1	TO TV/VCR	This coaxial output connector is used to connect the DCT2000 to a TV or VCR operating on channel 3 or 4.
2	CABLE IN	The CABLE IN connector receives the incoming signal from your cable service provider.
3	ETHERNET	Not currently enabled - intended for future use.
4	AUDIO IN R AUDIO IN L	These connectors are used to connect a set-top between a peripheral audio device such as a CD player and a stereo tuner or A/V receiver. In the current DCT2000 release, the audio from the peripheral device will pass through the DCT2000 when it is turned off.
5	SPDIF	The orange coaxial SPDIF connector is a digital output connection that carries Dolby Digital 5.1 audio or PCM audio. It is used to connect the DCT2000 to a stereo tuner or A/V receiver to provide surround-sound, theater-style audio.
6	VIDEO IN VIDEO OUT	The VIDEO IN connector accepts a baseband video input from a VCR, camcorder or other video device. (Not currently enabled.) The VIDEO OUT connector is used to deliver baseband video to an external device such as a VCR or TV.
7	OUTLET	This AC outlet may be used to plug your TV into the DCT2000 as a convenient additional outlet.
8	IR	This connector enables the DCT2000 to control a VCR while recording a selected program. Not all electronic program guides support this feature.
9	USB	Not currently enabled - intended for future use.
10	DVI-D	Digital Video Interface. To connect High Definition monitor or High Definition television.
11	AUDIO OUT R AUDIO OUT L	The RCA phono-type connectors are used to deliver audio to a stereo receiver.
12	Y Pb Pr	These connectors are used to deliver component video to an HD-ready TV or monitor. Though capable of delivering standard definition video to your TV or monitor, these cables are necessary to deliver High Definition video.
13	TV PASS CARD	For future use.
14	S-VIDEO	This connector is used to deliver high quality, standard definition video to external devices that accept S-Video inputs, such as a high-end VCR or TV.
15	OPTICAL SPDIF	The OPTICAL SPDIF connector is an optical digital output connection that carries Dolby Digital 5.1 audio or PCM audio. It is used to connect the DCT2000 to a stereo tuner or A/V receiver to provide surround-sound, theater-style audio.
16	IEEE 1394	Firewall Digital Interface. To connect High Definition monitor or High Definition television.
17	POWER INLET	For the female end of the supplied power cord.

Important Safety Instructions

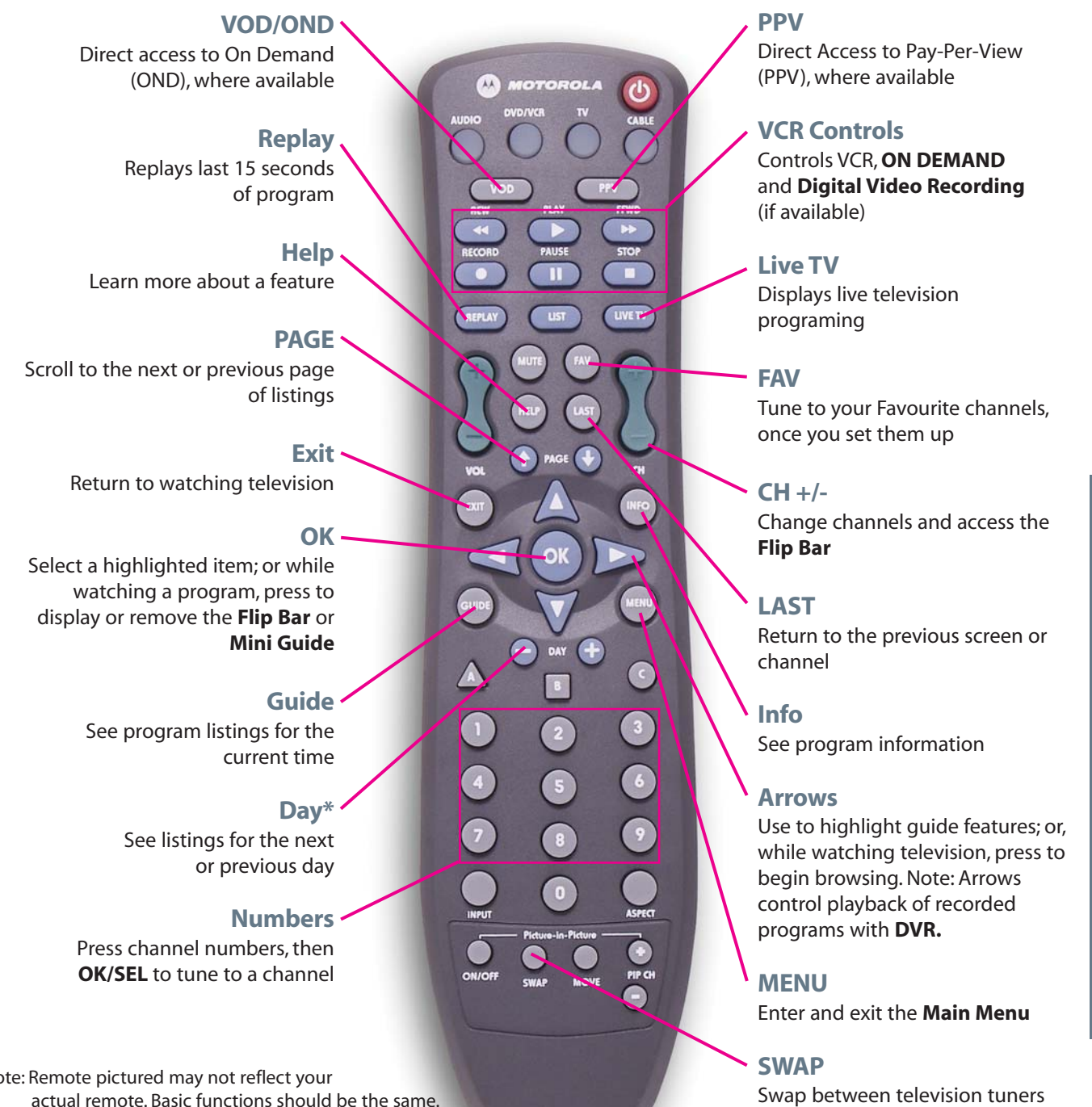
Please refer to the Motorola DCT2000 User Guide for complete safety and operating instructions. The Motorola DCT2000 has been designed to operate reliably in a well-ventilated household environment. Slots and openings in the unit cabinet are provided for ventilation. These openings should never be blocked. As such, do not place the product on a bed, sofa, rug, or similar surface.

- Position the DCT2000 with at least 2 inches of space above and on all sides.
- Do not block the slots and openings in the DCT2000.
- Do not place anything on top of the DCT2000.
- Do not position the DCT2000 in an enclosed space that would restrict airflow around the unit.
- Do not position the DCT2000 near any external heat source that could raise the temperature around the unit.

Basic i-Guide Navigation Tips

- * Yellow is always the highlight colour. As you navigate listings using your remote, the highlight appears on-screen to indicate your current selection.
- * Press the **▲▼◀▶** buttons on your remote to move the highlight.
- * Press **OK** to make your selection.
- * Press the **EXIT** button on your remote to return to watching TV.

Remote Control Features



Note: Remote pictured may not reflect your actual remote. Basic functions should be the same.

*Amount of programming data varies by system.

Your Access to Digital Cable

Quick Menu

The **Quick Menu** feature provides shortcuts to the key features of your program guide and digital cable service. The **Quick Menu** will appear over any video or guide screens when the **MENU** button on your remote is selected. The **Quick Menu** is designed to allow you to launch directly into **i-Guide** features without having to navigate through a series of menus.



Main Menu

i-Guide's Main Menu* gives you easy access to all the features of digital cable. Simply press **MENU** twice on your remote, then select from the options available, including TV **Listings By Time**, viewing options by category, **Search**, **Favourites**, **Local Weather** and more.

Picture In Guide

i-Guide provides you with an all new **Picture in Guide**, displaying the programming you were watching while in the guide. Never miss what's happening while you search for what's on, schedule recordings or get more information.

On-Screen Program Guide

The on-screen guide is your source for finding out what's on your digital cable service. The guide provides 90 minutes of listings on each screen. As you navigate throughout the guide, your current selection is highlighted in yellow and a program or feature description appears on-screen. Press **GUIDE** on your remote to access **Listings By Time**.



Guide Symbols to Know – Quick Menu Icons

These icons may appear in **Quick Menu***, depending on the services your cable provider offers. Highlight and select the icon with your remote and you will immediately access the area indicated.

- | | | | |
|--|-----------------------|--|------------------------|
| | i-Guide Main Menu | | Digital Recordings |
| | Search Menu | | On Demand Menu |
| | Pay-Per-View Listings | | Digital Music Listings |
| | Favourites List | | Movies Search Menu |
| | Kids Search Menu | | Listings By Time |
| | Sports Search Menu | | Guide Setup Menu |
| | Listings By Channel | | Pay-Per-View Events |
| | Message Centre | | Pay-Per-View by Title |

*Menu selections vary depending on the services you cable provider offers.

Search Categories and Listings

Finding something to watch is easy with **Prevue's i-Guide**. View program listings the way you want, including **Listings By Time** and **By Channel**, or by category such as Movies, Sports, Children and more. Select a **Search** category from the **Main Menu** or **Quick Menu** to display listings.



You can narrow your program options by theme using subcategories provided.*



TV Listings

TV Listings appear in a grid format with channel numbers and network call letters down the left side and times along the top. Listings are colour coded to help you identify different types of programs:

- Blue – Regular programs
- Purple – Movies
- Green – Sports
- Light Blue – Children's programs

*Amount of programming data varies by system.



Navigating Listings

- Make a selection from one of the **i-Guide** menus, or just press **GUIDE** on your remote to go to program listings for the current hour.
- Use the **▲▼** buttons on your remote to navigate program titles, and the **◀▶** buttons to see program listings for later that day and for future days.
- For faster searching:
 - Use the **PAGE ▲▼** buttons on your remote while in the listings or
 - Press the **DAY ◀▶** buttons on your remote to advance ahead a day at a time.
- Press **INFO** on your remote to see detailed program information.
- Highlight a program title and press **OK**. If the program is on now, you will tune to it. If the program is on later, you will see an information screen that provides program details and other features.

Guide Tip Press and hold **◀▶** to rapidly move ahead in the listings.

Listings By Channel



- Select **Listings By Channel** on the **Main Menu** to see listings organized **By Channel**.
- Press the **▼** button to see listings for the next channel in sequence.
- Use the **◀▶** and **PAGE ▲▼** buttons on your to navigate listings.
- Press **INFO** on your remote to see detailed program information.
- Highlight your selection and press **OK** to tune to it if the program is airing now, or press **INFO** to see program information if the program airs at a later time.

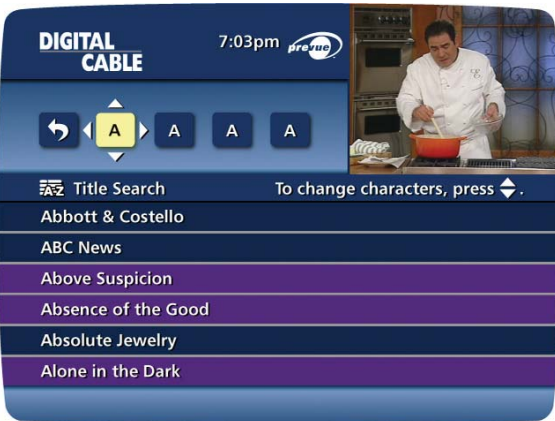
A-Z Title Search

A-Z Title Search allows you to find a specific program by entering the first few letters of the program name.

- Select **A-Z Title Search** from the **Search Menu** and use the **▲▼** buttons until the letters you want appear in the boxes.
- Advance to the next box by pressing the **▶** button on your remote.
- Continue entering letters until the program you are looking for appears in the listings.
- Press **OK** to jump to the listings. When you find a program you want to watch, highlight it and press **OK**.

Adult Programming

The Adult category, accessed from the **PPV Menu** provides access to listings for adult-oriented programming. Adult programming may be purchased as a single program or as a time-block package, depending on your cable provider's service. For your convenience, you may also restrict Adult titles from being viewed in the listings by setting **Parental Locks**. See **Parental Locks** section for more information.

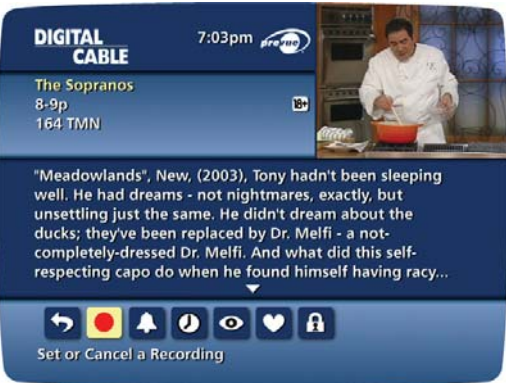


Program Information

Prevue’s i-Guide provides **Instant Information** while you view program listings so you see program details at a glance. **Instant Information** includes program title, start/end time, program rating, a brief program description and helpful indicators that identify your settings, such as **Reminders**, **Recordings** and **Favourites**.



If you want to access more information on a program while viewing listings or watching TV, press the **INFO** button on your remote. Here you can read a longer description about the program as well as additional details such as release year, category and runtime.



Action Icons

From the Program Information screen, you can perform a number of actions by using the **Action Icons** at the bottom of the screen, such as set a **Reminder** or see upcoming air times for a program. Use the **◀▶** arrow buttons to highlight each icon, while a description appears just below the icons.



Guide Symbols To Know: Action Icons

- Go back to the previous screen
- Watch this program
- Record/Change Record Options*
- Place a Lock on the program to restrict viewing
- Display all the Times the program will be airing
- Set a Reminder for this program
- Save the channel in your Favourites list
- Order PPV and other pay services

Guide Tip With **i-Guide**, you can look ahead to see listings and schedule recordings for programs airing in the future. The amount of data you will find varies by cable system.

* Requires separate VCR Setup or use of Digital Video Recorder.

Reminders

With **i-Guide**, you can set **Reminders** so you don't miss shows you want to watch.



Setting Reminders

From a Program Information screen, highlight the  icon from **Quick Menu** and press **OK**. Follow the on-screen prompts to confirm the **Reminder** or set **Reminder Options**.



Reminder Options

Reminder Options let you customize the frequency and timing for **Reminders**.



- Use the   buttons to set repeating **Reminders** that will appear Once, Once a Day, Once a Week, Mon-Fri, or Sat-Sun.
- Determine the Start Time for the **Reminder** to appear on screen, up to 15 minutes prior to the program start.
- **Reminder** End Time enables you to extend the reminder period beyond the end of the program up to 2 hours after the program is over.
- When you set a **Reminder**, you have the option of bypassing locks you placed on the program. You can then tune directly to the program from the **Reminder** without having to enter your **Locks PIN**, if you have set one up (See **Parental Locks** section for more information).



Smart Channel Surfing (Flip & Mini Guide)









Flip

The **Flip Bar** allows you to see program information as you change channels to help you know more about what's on. Information on the **Flip Bar** includes program name, start and end time, channel, current time and a brief program description.

- Press **CHAN**   to change channels and see the **Flip Bar** on screen.
- When you find a program you like, press **OK** to make the **Flip Bar** disappear or press **INFO** for more program details.
- To pull up the **Flip Bar** while you are already on a channel just press the **INFO** button on the remote.




Mini Guide (Browse)

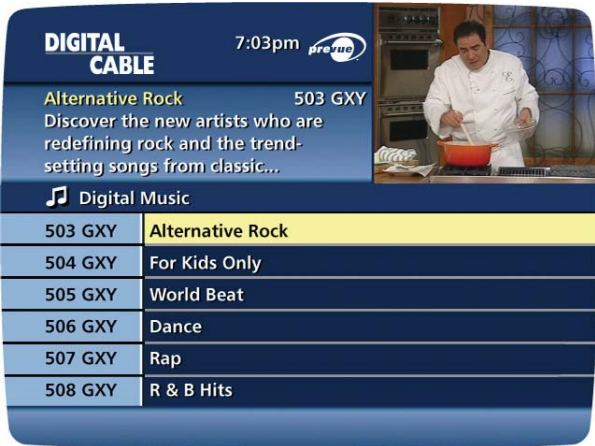
The **Mini Guide** screen allows you to watch television and view program listings without having to change channels. **Mini Guide** is seen on the lower 1/3 of your television screen and displays two channels and 90 minutes of listings. To access **Mini Guide** press the **OK** button on your remote. Use the   arrows to see listings on other channels and the   arrows to see listings at other times. Or press **INFO** then use the   buttons to browse time and use the   buttons to browse channels.

Guide Tip Use the **LOCK**, **FAV** and **INFO** buttons on your remote to activate these features while using **Flip** and **Mini Guide**.

Digital Music

Digital Music is continuous, commercial-free music in a variety of formats.

- To access Digital Music:
- Select Digital Music from the **Main Menu**,
or
 - Press the  icon on the **Quick Menu**,
or
 - Press the **MUSIC** button on the remote if available.



You can press **INFO** for more information on each category.

Then select a music format and enjoy the music.

As you're listening, press **INFO** for more information on title, track and artist.*




Guide Tip Digital Music channels may also be set as **Favourites** so you can quickly navigate through your favourite music channels. Refer to the **Favourites** section for more information.

* Where available. Some digital music providers may offer title, track, and artist on screen.

Local Weather

Get accurate, up-to-date local weather conditions and a 3-day forecast.

- Highlight Weather from the **Main Menu** and press **OK**.
- Use the  button to see a detailed local weather forecast.

Note: Weather service not available for all locations.



Messages

Messages may be sent occasionally by your cable company to announce new services, special promotions or other information. If you have a **Message**, an envelope indicator will appear in the upper left corner on the screen and a red light will appear on your set-top box. From the **Main Menu**, select **Messages**. Highlight the desired **Message** and press **OK** to read it.



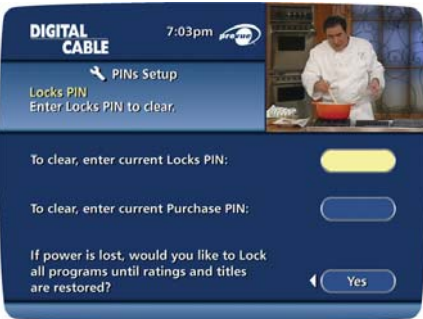
Parental Locks and Purchase PINS

Parental Locks allows you to restrict viewing and purchases of TV programming based on your preferences. Set a personalized 4-digit **PIN** and you can place locks on selected ratings, channels and titles. You can also hide adult titles from being displayed on screen.

PINS Setup

Set up and change your **Parental Locks PIN** and **Purchase PIN** in **PIN Setup**. Your **Parental Locks PIN** allows you to restrict viewing of programs. Your **Purchase PIN** is used to restrict pay programming purchases.

- Select **Setup** from the **Main Menu**
- Select **PINS**
- Follow the on-screen prompts to setup, clear, or change your **PINS**



View Locked Programs

To view programs and channels you have locked, tune to the program or select it from the listings. Press **OK/SELECT** on your remote and enter your **PIN** when prompted.



Parental Locks Setup

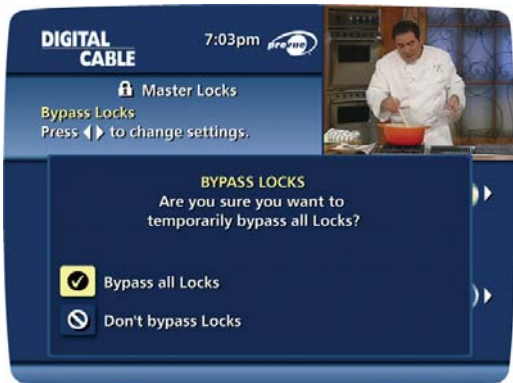
Set **Locks** anytime in the guide or while watching television. Just press the **LOCK** button on your remote, or use the **LOCK** icon on an information screen. Enter your 4-digit **Parental Locks PIN** and lock the channel, title or rating using the on-screen prompts.

You can also set **Locks** from the **Setup Menu**. From the **Main Menu** select **Setup**, then **Locks**. Use the **Up/Down/Left/Right** buttons to make your selections, including title, rating or channel and then press **OK**.



Bypass or Clear Locks

Temporarily open or clear all **Locks** for easier viewing. Select **Master Locks** from the **Locks Setup** screen and change the option from **No** to **Yes**.



Restore Locks

Locks may be restored in any of the following ways:

- Press the **LOCK** button anytime and enter your 4-digit **PIN**
- Select **Locks** from the **Setup Menu**, then select **YES** to turn **Locks** back on.
- Turn the set-top box off, and back on.

Guide Tip A **LOCK** symbol appears in the listings to indicate a program has been locked through the **Parental Locks** feature. To unlock, press the **LOCK** button on the remote and enter your 4-digit code.

Favourites

The **Favourites** feature allows you to quickly access the channels you have designated as your **Favourites**.

- To add channels to your **Favourites** listings:
- Select **Setup** from the **Main Menu**
 - Select **Favourites**
 - Highlight a channel and press **OK** - a ♥ will appear next to the listing, designating it as a **Favourite**

To remove a channel from your **Favourites**, highlight it and press **OK** - the ♥ disappears and the channel will no longer be designated as a **Favourite**.

Select **Favourites** from the **Main Menu** or ♥ from the **Quick Menu** to see a list of your **Favourite** channels.



While you are in Program Listings, press the **FAV** button on your remote to move the highlight to your next favourite channel. While watching TV, press **FAV** to quickly tune to your favourites.

Guide Tip You can also use the **Favourites** feature within Digital Music listings or while listening to Digital Music. Press the **FAV** button to navigate through your favourite music channels.



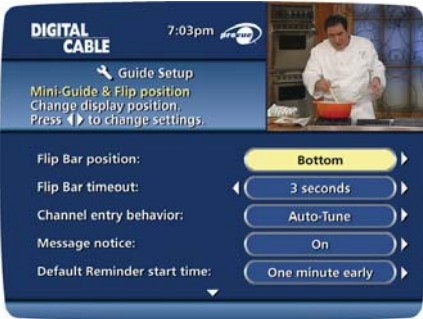
Setup

You can activate and customize certain **i-Guide** features such as the **Flip Bar**, **Lock** options, Cable Box settings, Audio settings and Languages from the **Setup Menu**.

Guide Setup

Use your remote to select **Setup** from the **Main Menu**, then use the ◀▶ buttons to select from the following setup options:

- **Flip Bar Position** – The **Flip Bar** can appear either at the top or bottom of your screen
- **Flip Bar Timeout** – Change the amount of time in which the **Flip Bar** will stay on your screen from 3 to 15 seconds
- **Auto-Tune** –
 - **Yes** – Automatically tunes after 2 seconds when you enter numbers directly on your remote
 - **No** – Enter 3 digits or press **OK** after entering numbers on the remote
- **Message** – Select **On** to make the message envelope appear when a new message is received
- **Reminder Notice** – Adjust the amount of time before the start of a program in which the **Reminder Notice** will appear from 1–15 minutes
- **Listing Grid Height** – You can adjust the listings to display single- or dual-height grid display from the **Guide Set-Up Menu**



Cable Box Setup

Time Display –

- **Off** - Displays the currently tuned channel on the front of the terminal
- **On** - Displays the current time on the terminal

AC Outlet –

- **Switched** - Determines that power is available only when the terminal is on
- **Unswitched** - Means that power is always available to the outlet on the back of the terminal

See Configuration –

- Choose **Yes** to show the configuration screen (includes information your cable company may need in the event of a problem with your service)



Audio Setup

Default Audio Language – Change secondary digital audio available with certain networks and programs. Press **◄►** buttons to change the default language to English, Spanish, French or Portuguese

Optimal Stereo Volume –

- **No** - Means the volume is unchanged from the current setting
- **Yes** - Means the volume is automatically adjusted to the optimal level

Dolby Digital –

- **ON** – Turns Dolby Digital on (available only for cable boxes supporting Dolby Digital)
- **OFF** – Turns Dolby Digital off

Audio Output - Choose if the audio output comes from your TV or from your stereo

- **TV Speaker** is the default setting
- Select **Advanced** to change the settings for Compression and Stereo Output

Screen Position Setup

To alter your screen position

- From the **Setup Menu**, select **Screen Position** to display the **Screen Position Adjust** screen
- Use the **▲▼◄►** buttons on your remote until the display arrows are centred on the screen

Text Language Setup

- Select English, Canadian English, Canadian French or Spanish to change the on-screen commands, selection bars and help screens within **i-Guide**.
- From the **Setup Menu**, select Text Language Setup and use the buttons to select the desired language. To confirm, select **Yes**.



Note: Changing the language of **i-Guide** can take several minutes. During this time, **i-Guide** is not accessible.

Digital Pay-Per-View (PPV) (Optional Feature)

Prevue's i-Guide makes ordering and watching **Pay-Per-View (PPV)** programs easy.

Ordering Pay-Per-View

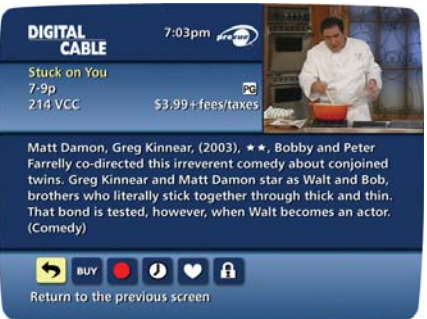
From the **Main Menu** and **Quick Menu**, select **PPV** to go to the **PPV Search Menu**. Then select any of the **PPV** options and see a list of all the programs currently available to order.

When you find a program of interest, highlight the title and press **OK** for an information screen.



To purchase the program, highlight the **BUY** icon and follow the on-screen prompts to complete and confirm your order.

If the program is scheduled to air at a future time, a **Reminder** is automatically set to appear before your program begins.



Guide Symbols to Know - PPV Information Screens



Go back to the previous screen



Order the program, or cancel an ordered program



Set Recording Timers (Requires separate VCR Setup or use of Digital Video Recorder)



Place a Lock on the program to restrict viewing



See all the times the program will be airing



Save this channel in your **Favourites** list



Indicates the program is available as part of a package

Ordering Pay-Per-View By Phone

If your cable provider offers phone ordering, the order information appears on screen. Simply call the number to place your order. Then select **Continue** to complete your order.



Pay-Per-View Notices




Pay-Per-View Program Started

A **Program Started** screen will appear if you try to order a **PPV** program that has already started but is within the purchase window. You may still order this program.

Note: Purchase window is established by your cable provider.

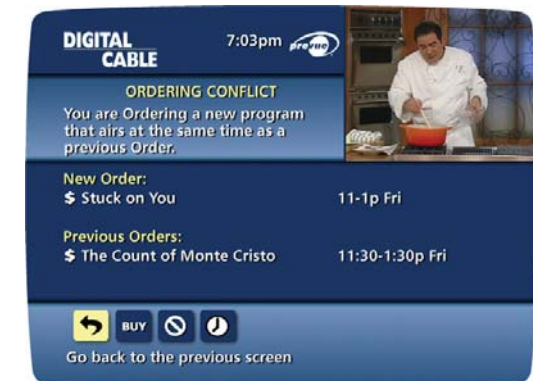


Ordering Pay-Per-View Packages

Your cable service may offer programs in a package. Select the package title from the listings, and see details on the package. Select  for a list of all the programs included in the package.

Pay-Per-View Order Conflict

When you order a **PPV** program that airs at the same time as an existing **PPV** order, you will be alerted on-screen with the option to cancel your order or keep both orders.



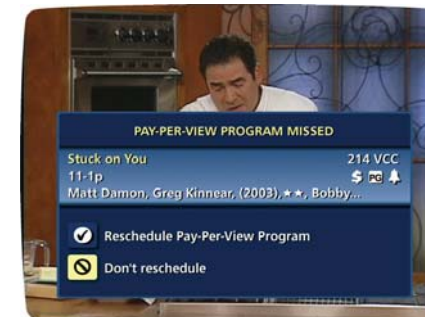
Canceling a Pay-Per-View Order

To cancel a **PPV** order before the program starts:

- Select the ordered program in any of the listings menus (there will be a \$ sign in the **Instant Information**).
- From the information screen, select the **BUY** Action Icon and follow the prompts to cancel the order.



Note: In some cable systems, your order will automatically be cancelled if you do not tune to the program. In systems that use phone ordering, you will need to call in your cancellation. Please check with your cable provider for the correct **Pay-Per-View** cancellation procedure.



Pay-Per-View Program Missed

If you have ordered a **PPV** program, but didn't tune to it, a **Program Missed** notice will appear asking if you would like to reschedule your order.

Note: This screen will not appear in systems that use phone ordering.

Guide Tip Remember, you can get on-screen help with guide features anytime. Just press the **HELP** button on your remote.

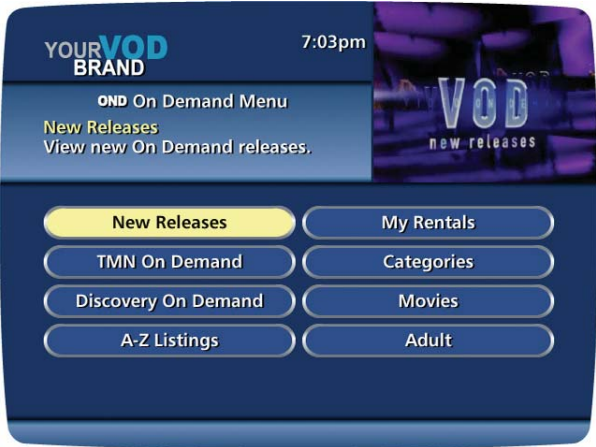
On Demand (OND) (Optional Feature)

Watch movies and other programs whenever you want with **On Demand**.* When you rent an **On Demand** program or package, it is reserved for a specific period of time. You can access and watch the program at your convenience, as many times as you want within the rental period. You can even pause, fast forward and rewind using your remote.

Accessing On Demand

You can access **On Demand** programming multiple ways, depending on your cable provider's service.†

- From the **Main Menu**
- From the **Quick Menu**
- From a Channel in the TV Listings



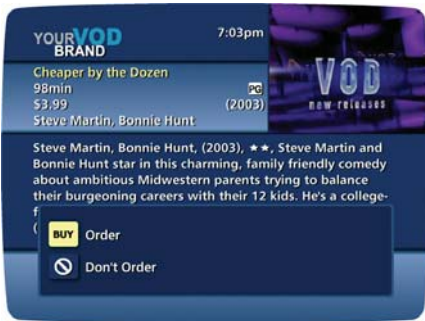
Ordering On Demand Programs

The **On Demand Menu** displays categories of programming. Use the ▲▼◀▶ buttons on your remote to select a category and access program listings for the category or to access sub-category menus.**



Select a title to access detailed information, including rental time, cost, program rating and a program description.

To buy the program, highlight the **BUY Action Icon**, then follow the on-screen prompts to complete your order. If the program is available at no cost†, a **TV** icon will appear instead of **BUY**. Your selection will begin playing immediately and you can watch as often as you want during the rental period.



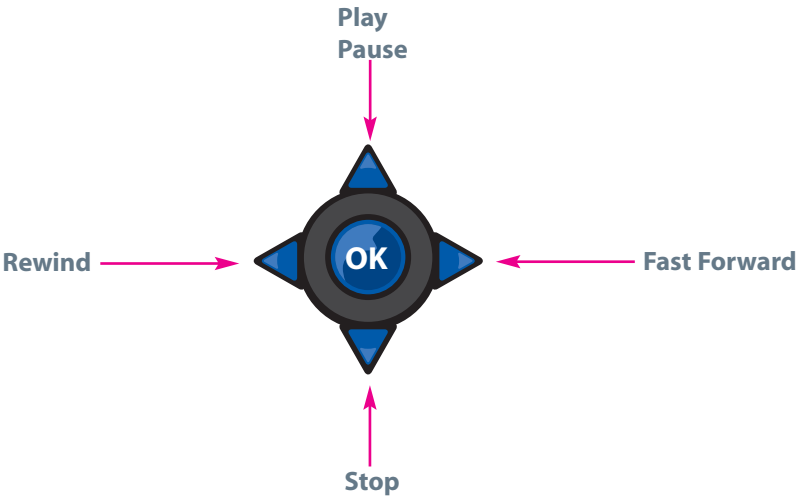
* **On Demand** not available in all areas. **On Demand** programs may not be recorded with **DVR** (if available).
**Menu label and categories vary by cable provider.
†If available from your cable provider.

Guide Symbols to Know – On Demand Action Icons

- Go back to the previous screen
- Order the program, or cancel an ordered program
- Tune to a program (for some free and subscription programming)
- Preview
- Place a lock on the program to restrict viewing
- Resume play of the video (appears for purchased videos)
- Restart the video from the beginning (appears for purchased videos)
- Delete the title from your rented titles list (appears for purchased videos)
- Indicates the program is available as a package
- Cancel Selection

Watching On Demand Programs

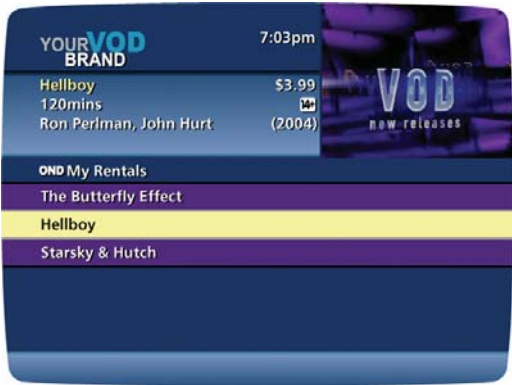
Use your remote to pause, fast forward, rewind and stop the program.




Guide Tip You may also be able to use the VCR control buttons available on some digital cable remote controls. Remote control features vary.



If you have stopped a program and want to come back to it later, select **My Rentals*** from the **On Demand Menu**.

- Highlight and select a title and see an information screen that displays your remaining rental time and other program details.
- Select **▶** to start watching where you left off, or select **⏮** to start the program from the beginning.
- Watch as many times as you want within the rental period.

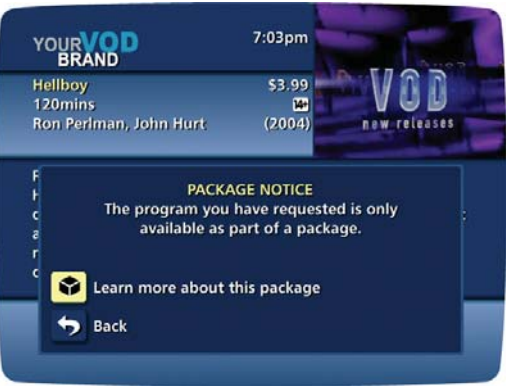


Guide Tip You can also find rented titles in other **On Demand** listing screens. A checkmark  appears in the **Instant Information** to identify it as a rented program.

On Demand Packages

Some programs may be available as part of a package. If a program is available in a package, or available with a subscription service, a notice will appear on your screen. You can select **BUY** to continue with the purchase,  to cancel or  to learn more about the package.

Note: **On Demand** programs that are free or part of a subscription may not appear on the **My Rentals** list. These programs can be accessed at any time from the listings.



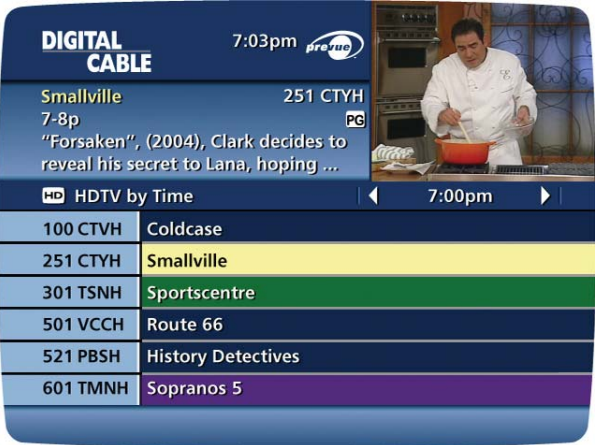
Guide Tip If a **Reminder** appears during a **On Demand** program you are watching, you can accept the **Reminder** and tune to the program, which stops the **On Demand** program. To return to your **On Demand** program later, access it from your list of rented titles and **Resume** or **Restart** from the beginning.

HDTV (Optional Feature)

High Definition (HDTV) is the most dramatic change for viewers since the introduction of colour TV! **HDTV** is the highest resolution digital television format offering up to 5 times the resolution of standard analog television. **HDTV** delivers theatre-quality pictures and Dolby Digital™ surround sound.

Watch your favourite shows, movies, sports and events with wider screen, life-like picture and crystal clear sound. Only through your local cable provider can you access all the **HD** programming available, plus cable provides your local broadcast networks in **HD**, all without an antennae.

To find a listing of the **HDTV** programming available in your area, press **MENU** to go to the **Main Menu** and select **HDTV**. You can also search for **HDTV** programs from the **Search Menu**.



* Menu label varies by cable system